



SPECIALIST ADJUSTERS



Richard Yelland Motor Liability Manager



Richard manages both an active caseload of complex and high value claims and also performs a management role with regard to the Quality Control of our reports. He also contributes strongly to customer care and client liaison.

Professional Background

Richard has over 25 years of experience in the insurance industry. Prior to joining Watershed, he worked for Axa (then GRE), gaining experience in both underwriting and claims. He joined Watershed in 2002, initially as a desk-based claims handler. A keen eye for detail and an ability to get to the bottom of each and every case quickly led to him being promoted and trained as an adjuster, conducting external enquiries and locus investigations. His aptitude and ability resulted in his promotion to Motor Liability Manager in 2013.

Contact Details

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