



SPECIALIST ADJUSTERS



## Rapid Response Investigation of Serious RTAs

Our Rapid Response investigation applies to serious road traffic accidents where the circumstances are unknown and where serious injury or death has occurred. The most crucial time for the gathering and collation of physical evidence and detailed statements lies in the period of hours not days or weeks following the collision.



We undertake to attend the scenes of fatal and serious road traffic collisions within the shortest possible time, usually 24 hours. A detailed locus examination will be carried out by experienced adjusters. This enables us accurately to record all of the physical evidence available, such as, relevant braked tyre marks, gouges and marks on the road surface. In addition to this, we are able to interview and note detailed statements from all relevant witnesses. Prompt attendance upon witnesses ensures that their quality of evidence is not degraded by the inevitable "rationalisation" process that ensues following such events.

By liaising closely with the emergency services and other public authorities such as The Vehicle and Operator Services Agency and Local Authority roads departments, we are able to ensure that within a very short period following the collision, our client is fully apprised in relation to both civil and criminal liability. This enables our client to inform their principals of the position at an early stage.

In many cases the drivers may face criminal prosecution: In these situations it is vital that the legal team advising is fully apprised of the circumstances.

For more information on how Watershed can deliver this service to you, please contact:

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