



SPECIALIST ADJUSTERS



## Damage to Underground Services

Public liability claims relating to underground damage seem to cause disproportionate discomfort to many insurers. While the general issues do not differ greatly from those found in other kinds of claim, lack of knowledge of the utility industries (from where most of the claims come) and consequent mistrust of on-costs causes problems.



We at Watershed Claims Services Ltd have extensive experience of investigating and handling claims for damage to underground services, from the perspective of both claimant and defendant. Our adjusters have, over many years, handled claims by utility companies for insurers and commercial firms. Our Recovery Unit has successfully dealt with a huge volume of cases on behalf of a major electricity distribution company, providing us with experience from within the industry.

Some insurers use experts to handle these claims. While there are some cases that require the input of an expert engineer, these are relatively few in number. It is our view that a suitably experienced liability adjuster is best placed to deal with these claims, combining knowledge and experience of CPR with the experience relevant specifically to underground services claims.

Whilst we cannot guarantee that we be able to save money on every occasion, we will be able to make savings in a large number of cases. Where savings are unlikely, we will be able to advise appropriately at an early stage to help keep costs to a minimum.

If you would like to find out more about what we can offer, please contact:

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