



SPECIALIST ADJUSTERS



## Employers' Liability & Public Liability Claims Investigation

Our specialist liability adjusters and investigators have the expertise and experience you require to sensitively gather the key information and secure the required evidence which is crucial to determining legal liability in both Employers' Liability and Public Liability claims investigations.

Our specialists' capabilities extend to the handling of:

- All types of EL/PL/Products claims
- RSI claims
- Professional Indemnity
- All types of disease claims
- All types of personal injury claims
- High profile liaison with Insureds

One of the key considerations when dealing with EL/PL claims is that we recognise that we are frequently dealing with policyholders who wish to defend claims, or need reassurance that their interests/views will be treated seriously. Our specialist adjusters have significant experience and we understand the importance of handling investigations with sensitivity. We will build confidence with each policyholder, which will enhance your own relationship with your customer.

Our comprehensive investigation services include:

- Detailed witness statements that fulfil CPR requirements
- Relevant clear photographs to provide our clients with a comprehensive understanding of the scene/injuries
- Collection of all disclosable documentation ensuring vital evidence is retained
- Detailed, timely reports meeting protocol deadlines
- Ensuring vital evidence is retained
- Meeting protocol deadlines
- Professional liaison with your policyholders

Our substantial experience of investigating these incidents in a thorough, well tested and trusted manner enables us to provide a timely and accurate decision on liability. Our clients are therefore provided with the precise information they require to deal with EL/PL claims pro-actively, helping to reduce claims costs and the level of their outstanding caseload. The benefits of using Watershed for your general liability work include:

- Getting the right answer, first time
- Presenting a professional image to your policyholder
- Proactive claims investigation and handling

To find out how Watershed can help you, please contact:

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