



SPECIALIST ADJUSTERS



Fraud

The meticulous investigation techniques employed by our experienced investigators within our Fraud Division have gained Watershed a strong reputation in the field of fraudulent claims detection.

We have become a trusted economical resource: We are the eyes and ears of our clients, working seamlessly with their own claims staff to counter fraudulent claims activity, resulting in reduction in claims spend, which in turn must ultimately lead to more competitive insurance premiums for our clients' customers.

Our fraud detection capabilities have proved highly successful in incidents involving:

- Contrived/Staged road traffic accidents
- Ghost passenger claims
- Low speed/velocity impact claims
- Fraudulent and exaggerated Employers' and Public Liability claims

We employ a range of specialist techniques that ensure a professional approach to any given situation, including:

- Face to face meetings with parties involved, during which comprehensive witness statements are taken adhering to our own high standards
- Truthful opinions on witness credibility
- Use of state of the art fraud detection databases
- Comprehensive, concise reports presenting all the evidence for your consideration in a cost effective manner
- ISO 9001/ISO 27001 accredited quality controls apply to everything we do

In all of our dealings with your customers, we recognise the importance of promptly validating genuine claims, maintaining your reputation for providing exemplary insurance protection to honest claimants.

With our experienced team employed where you suspect fraudulent activity is involved, we are confident that we can provide your claims team with the investigation necessary to give you all the information required to reach an informed and accurate decision.

For more information contact:

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