



SPECIALIST ADJUSTERS



## Dispute Resolution and Mediation

The practical skills of successful negotiation constantly used by our experienced adjusters are the very skills required to resolve disputed cases. Our professional team, by the very nature of the loss adjusting work they undertake, are experts in employing the skills and competencies required in successful dispute resolution.



While many disputes can be settled successfully by negotiation, some inevitably result in litigation and it is becoming increasingly common for the courts to stay actions for mediation to be undertaken, or at least considered. For those without experience of this, it can appear to be daunting and potentially expensive and perhaps without obvious benefit.

Our Managing Director, David Wakefield, is a Centre for Effective Dispute Resolution (CEDR) Accredited Mediator. Our clients can call upon his expertise to advise generally on the subject of mediation, as well as to assist in arranging a specific mediation or to guide you or your policyholder through the process.

If you are seeking expert guidance in relation to disputed situations, please contact:

**David Wakefield** Managing Director

davidwakefield@watershed-claims.co.uk



Watershed Claims Services Ltd. | PO Box 12 | Brighouse | West Yorkshire HD6 1YW  
Telephone: 01484 402000 | Fax: 01484 402002

[www.watershed-claims.co.uk](http://www.watershed-claims.co.uk)

