



SPECIALIST ADJUSTERS



## CASUALTY MOJ INVESTIGATION

Watershed have been involved in the investigation of all types of liability claims since we were founded in 1997.

As a result of the changes with the MOJ portal, we are able to offer an investigation service compliant with the MOJ guidelines, where we solve your liability issues as part of our investigation process.

Our highly trained investigation team have the ability to speak with your policyholder, obtain information and collate documentation, allowing you to make quick and informed decisions on whether to leave a case in the portal or whether to withdraw it.

- Experienced investigators
- Presenting the right image to the Insured
- Proactive investigation
- Document collation
- Statements obtained and signed on defended cases
- Reasoned liability decision making

Armed with the experience gained through many years of handling complex investigation of high value casualty work, we are able to give our clients the confidence they need to outsource their MOJ casualty investigation work.

The benefits of using Watershed to investigate MOJ casualty work include:

- Our many years of experience give you peace of mind
- Exhaustive quality control process
- Highly professional service
- The right approach at the right time

Our dedicated quality control processes ensure that you can be confident of the right liability opinion at an early stage.

We offer a tiered investigation service

- Desktop appraisal
- Document collection after desktop appraisal
- Client visit, presenting a professional image

Should you require more specific information, please do not hesitate to contact our liability manager:

**Neil Courtman** FCII Liability Manager  
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